



Tribunal de Justiça do Estado do Rio de Janeiro
Diretoria-Geral de Gestão de Conhecimento
Departamento de Gestão de Acervos Arquivísticos

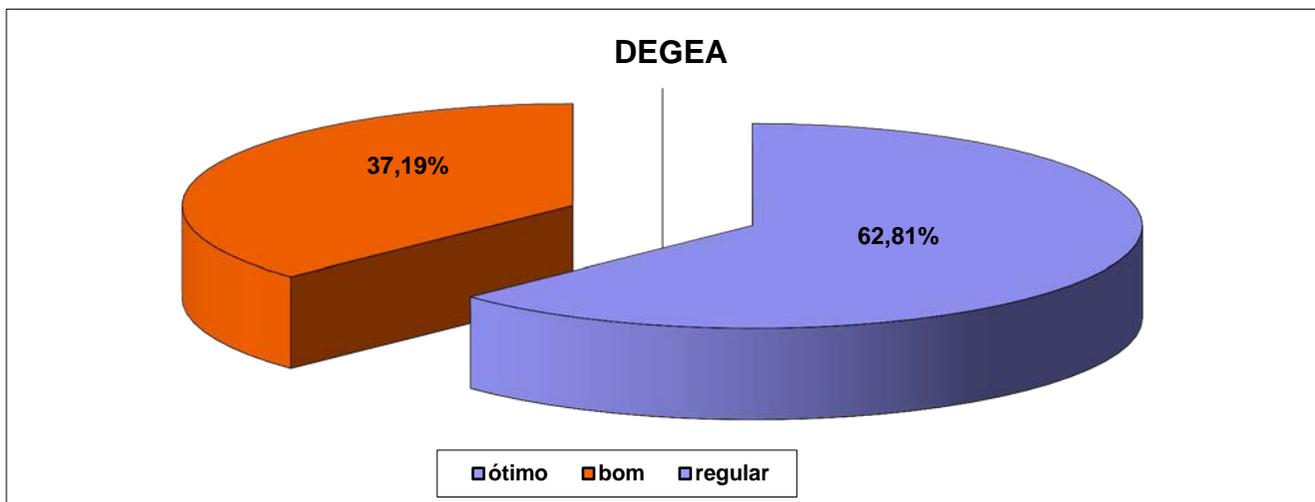
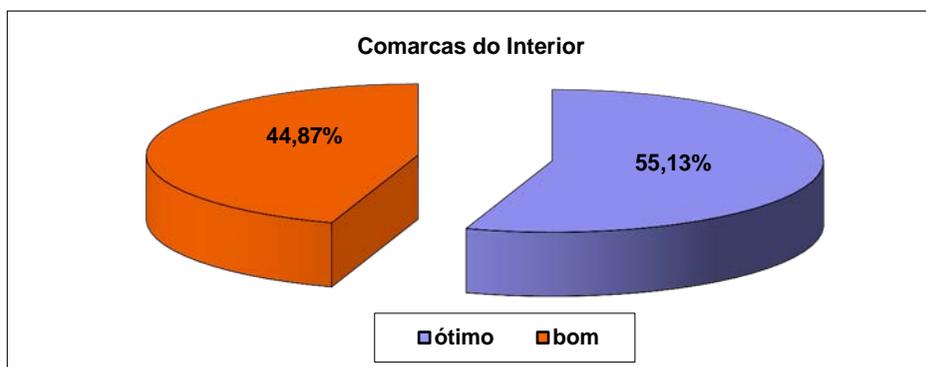
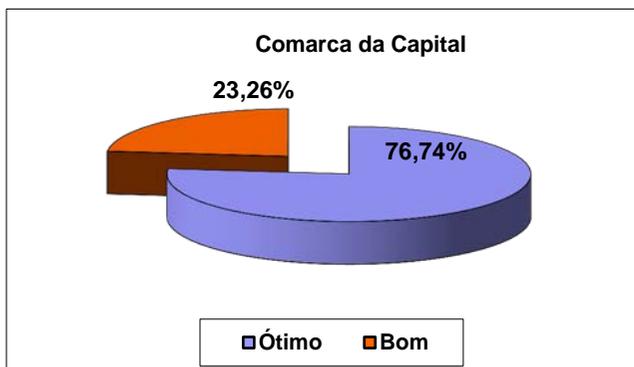
2º semestre / 2012

Ótimo Bom Regular Ruim Péssimo TOTAL

33	10	0	0	0	43
76,74%	23,26%	0,00%	0,00%	0,00%	100,00%

43	35	0	0	0	78
55,13%	44,87%	0,00%	0,00%	0,00%	100,00%

76	45	0	0	0	121
62,81%	37,19%	0,00%	0,00%	0,00%	100,00%

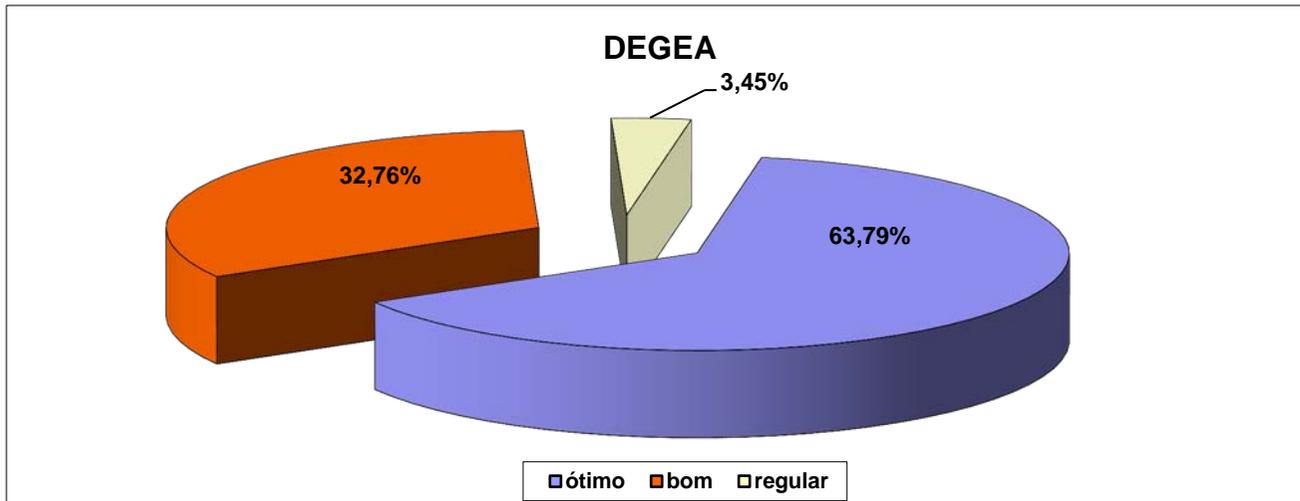
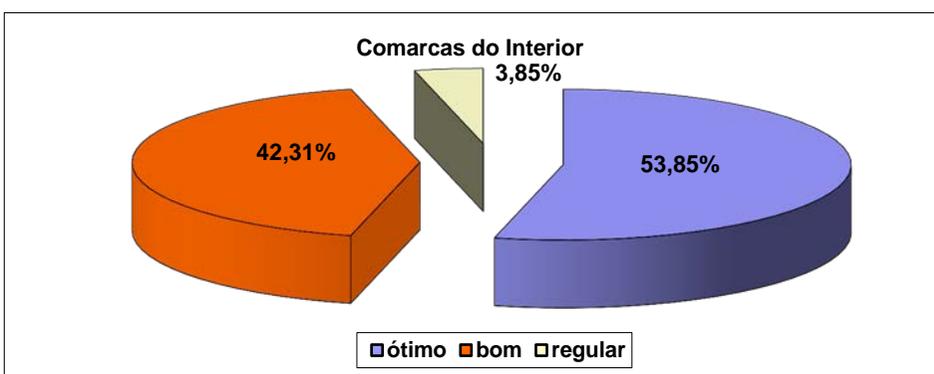
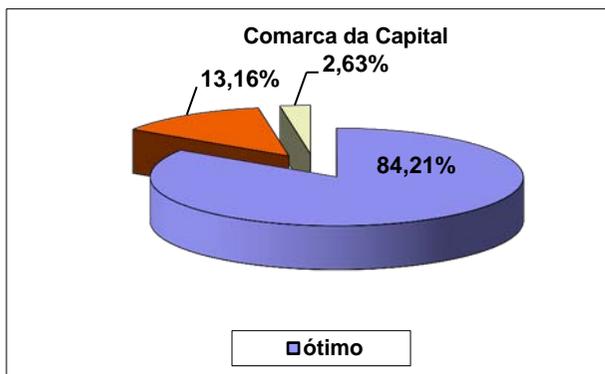


Ótimo Bom Regular Ruim Péssimo TOTAL

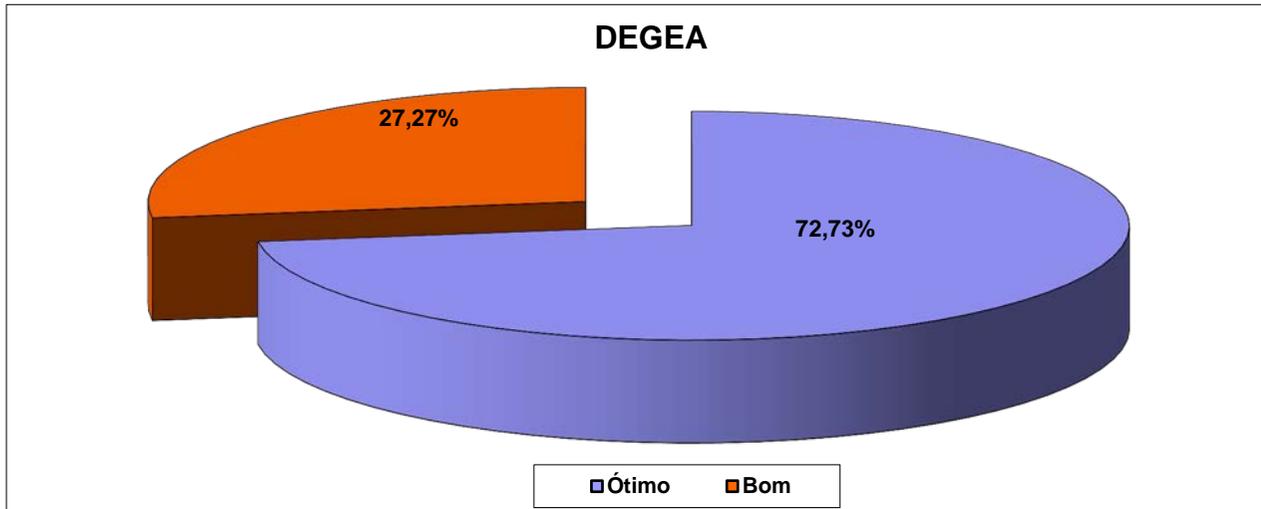
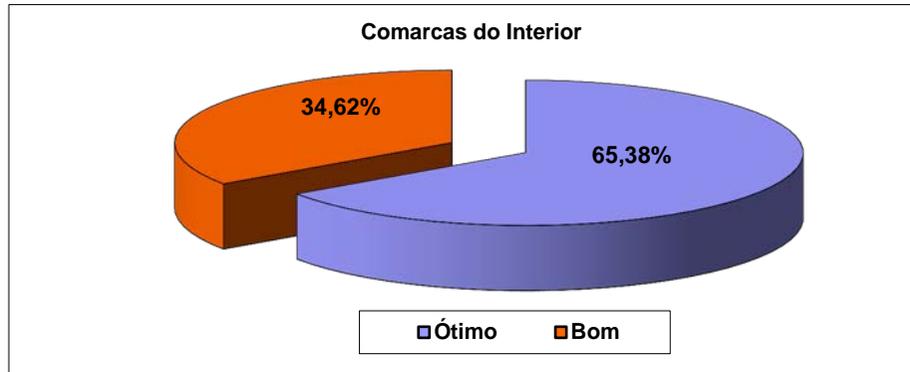
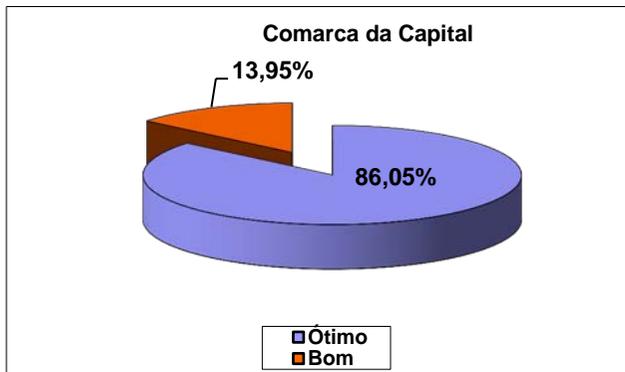
32	5	1	0	0	38
84,21%	13,16%	2,63%	0,00%	0,00%	100,00%

42	33	3	0	0	78
53,85%	42,31%	3,85%	0,00%	0,00%	100,00%

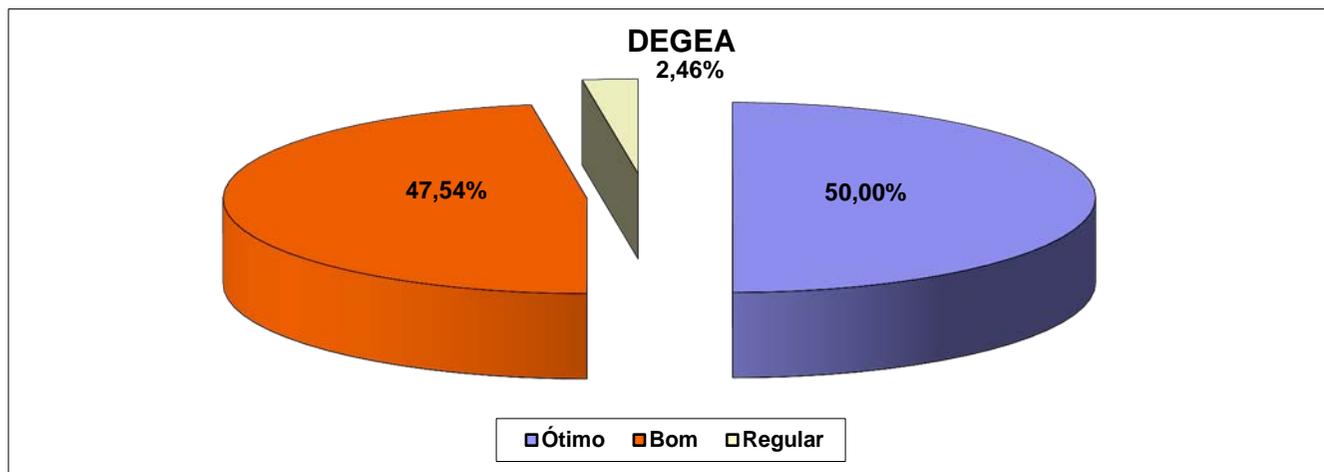
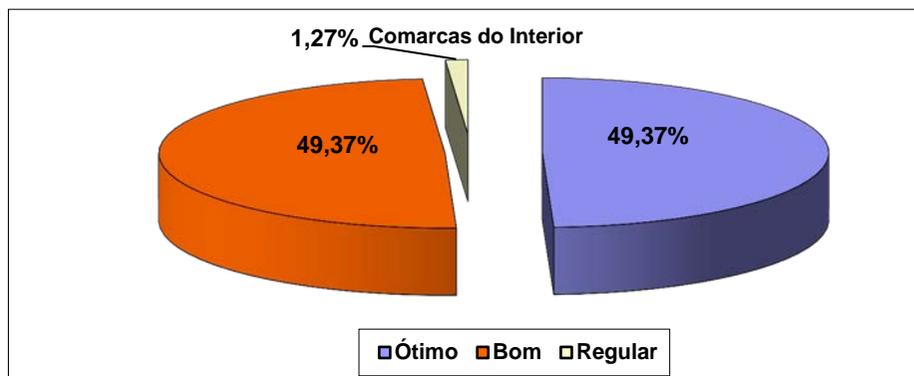
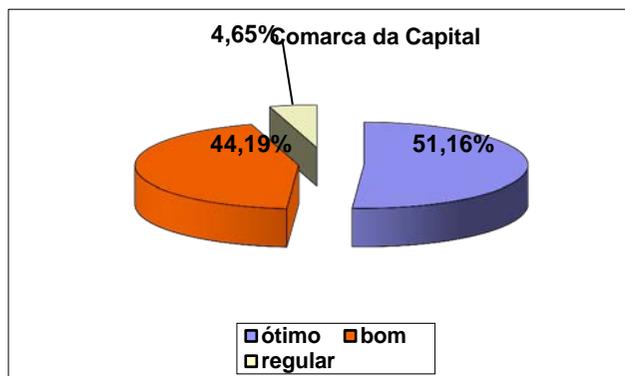
74	38	4	0	0	116
63,79%	32,76%	3,45%	0,00%	0,00%	100,00%



Ótimo	Bom	Regular	Ruim	Péssimo	TOTAL
37	6	0	0	0	43
86,05%	13,95%	0,00%	0,00%	0,00%	100,00%
51	27	0	0	0	78
65,38%	34,62%	0,00%	0,00%	0,00%	100,00%
88	33	0	0	0	121
72,73%	27,27%	0,00%	0,00%	0,00%	100,00%



Ótimo	Bom	Regular	Ruim	Péssimo	TOTAL
22	19	2	0	0	43
51,16%	44,19%	4,65%	0,00%	0,00%	100,00%
39	39	1	0	0	79
49,37%	49,37%	1,27%	0,00%	0,00%	100,00%
61	58	3	0	0	122
50,00%	47,54%	2,46%	0,00%	0,00%	100,00%

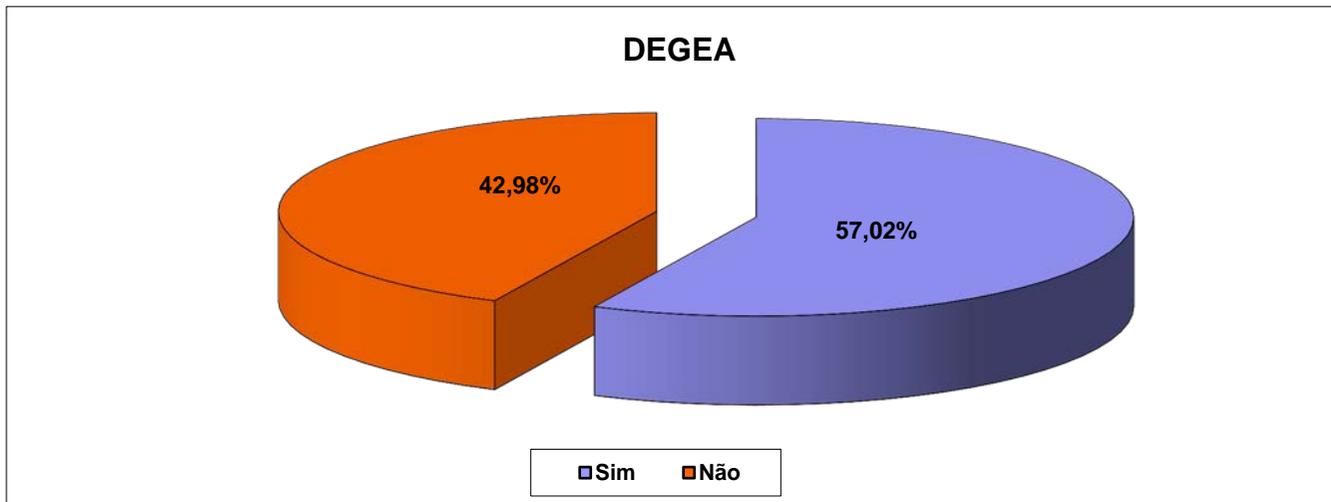
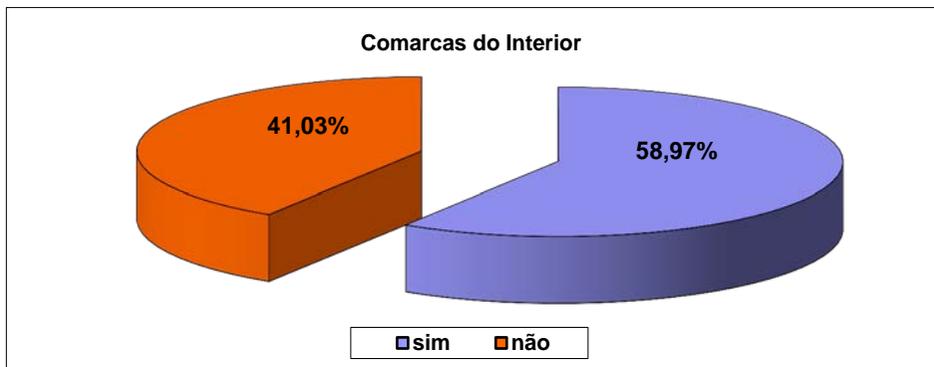
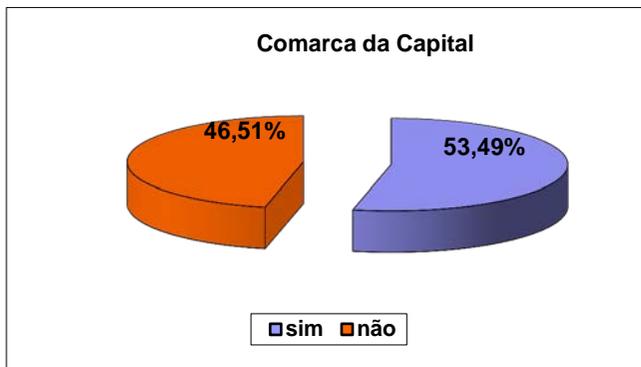


Sim Não TOTAL

23	20	43
53,49%	46,51%	100,00%

46	32	78
58,97%	41,03%	100,00%

69	52	121
57,02%	42,98%	100,00%

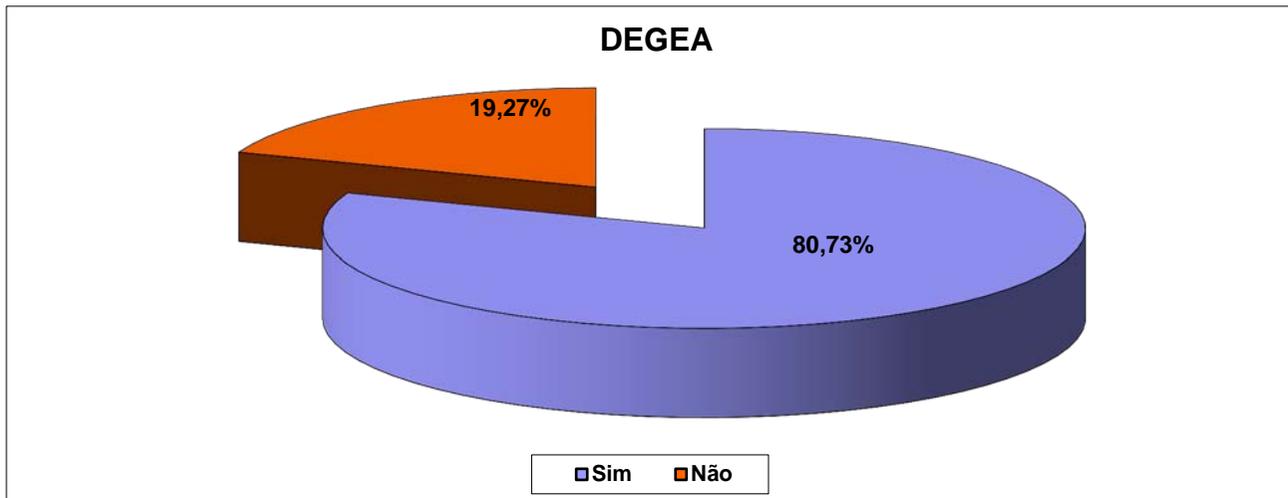
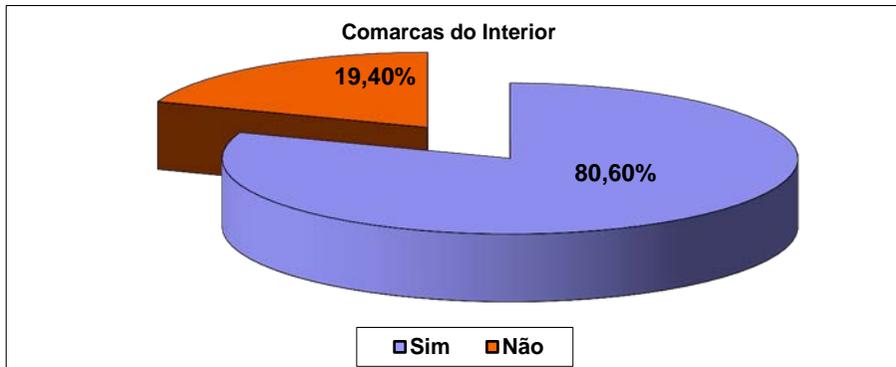
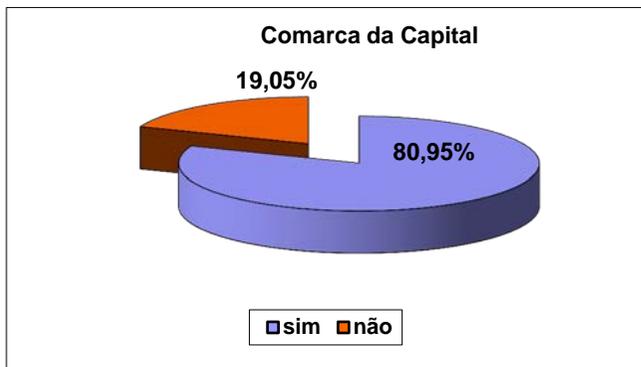


Sim Não TOTAL

34	8	42
80,95%	19,05%	100,00%

54	13	67
80,60%	19,40%	100,00%

88	21	109
80,73%	19,27%	100,00%

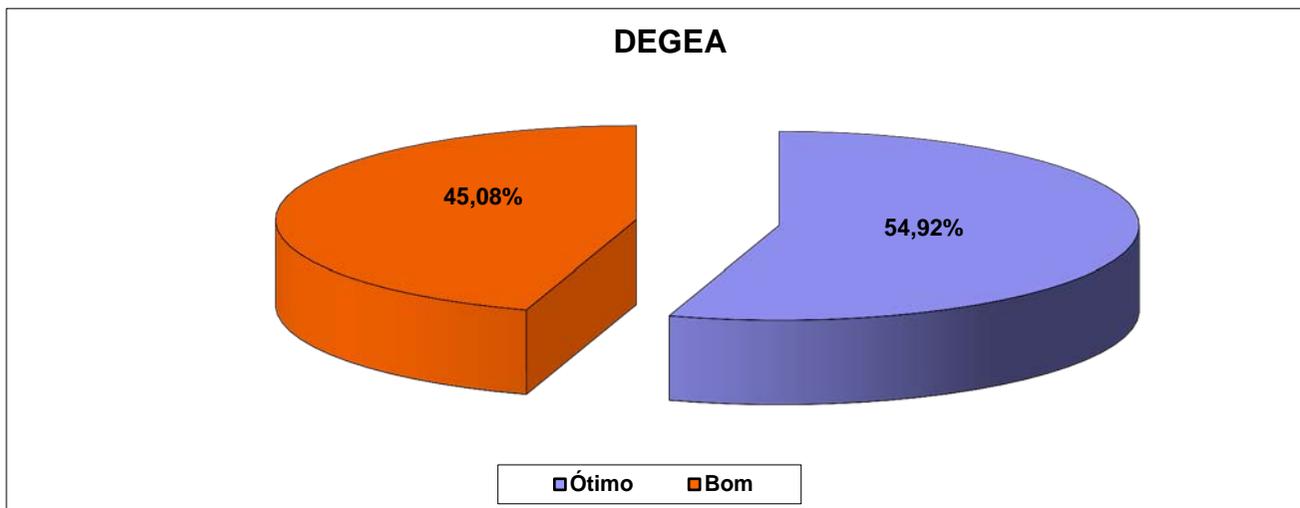
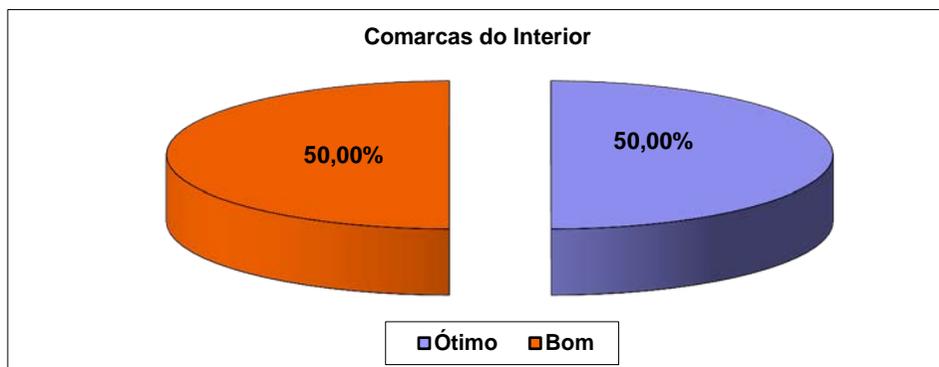
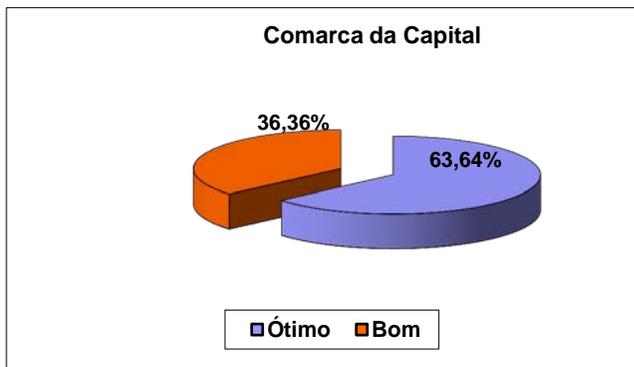


Ótimo Bom Regular Ruim Péssimo TOTAL

28	16	0	0	0	44
63,64%	36,36%	0,00%	0,00%	0,00%	100,00%

39	39	0	0	0	78
50,00%	50,00%	0,00%	0,00%	0,00%	100,00%

67	55	0	0	0	122
54,92%	45,08%	0,00%	0,00%	0,00%	100,00%



Pesquisa de Satisfação - 2º semestre / 2012

Pesquisa de Satisfação - Novembro de 2012

Total geral por conceitos

	Ótimo	Bom	Regular	Ruim	Péssimo	TOTAL
Comarca da Capital	152	56	3	0	0	211
	72,04%	26,54%	1,42%	0,00%	0,00%	100,00%
Comarcas do Interior	214	173	4	0	0	391
	54,73%	44,25%	1,02%	0,00%	0,00%	100,00%
TOTAIS	366	229	7	0	0	602
	60,80%	38,04%	1,16%	0,00%	0,00%	100,00%

